AudioCodes C470HD IP Phone for Microsoft® Teams™

Quick Guide

1. Before Installing

Congratulations on purchasing your **AudioCodes C470HD for Microsoft Teams IP Phone**!
Before installing your phone, make sure the following items are included in the shipped box:

- ✓ C470HD IP Phone
- ✓ AC power adapter (optional)
- ✓ Cat 5e Ethernet cable
- ✓ Handset
- ✓ Handset cord

2. Physical Description



3. Cabling the Phone

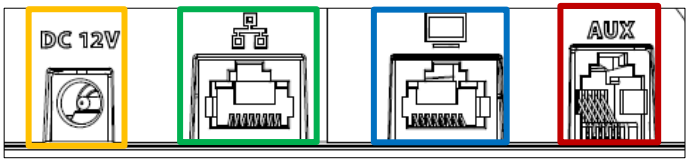
Warning: Prior to connecting power, refer to the *Compliancy and Regulatory Information* document at https://www.audiocodes.com/library/technical-documents.

To cable the phone:

1. [See figure below] Connect one end of the coiled handset cord to the phone's side and the other to the handset.



2. Optionally connect a headset to either
   - the RJ-9 port on the phone's rear (see figure below) or
   - the USB port on the phone's side (see figure above)



3. Connect the RJ-45 LAN port to your LAN network (LAN port or LAN switch/router) with a CAT5 / 5e Ethernet cable.
4. Optionally connect the RJ-45 PC port to a PC with a CAT5 / 5e straight-through Ethernet cable.
5. Power the phone using **one** of the following methods:
   - **PoE:** If the connected LAN port provides Power over Ethernet (PoE), the phone is powered through the LAN cable. No external power adapter is required.
   - **AC power adapter (optional):** Connect an AC power adapter provided by AudioCodes (sold separately) to the phone's DC 12V power socket, and then plug it into an electrical outlet.

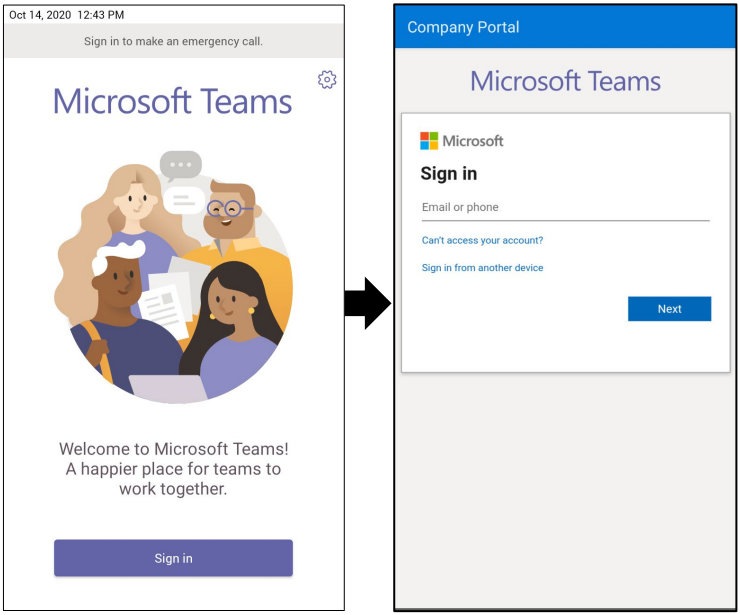
> - **Do not use both PoE and an AC power adapter simultaneously.**
> - Wi-Fi is supported only when the phone is powered by an AC power adapter.

When the phone powers up, all the LEDs momentarily light up.

4. Signing in

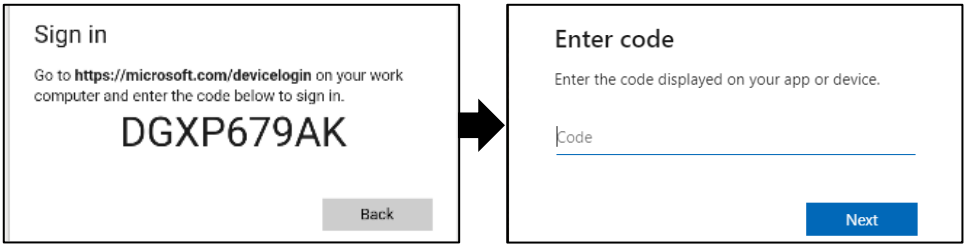
To sign in:

1. Touch the **Sign In** button and in the Sign in screen enter your username (e.g., johnb@company.com) and password (the same as your Microsoft Windows password).



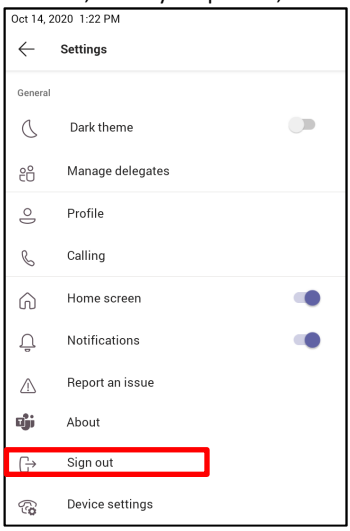
To sign in from another device:

1. Touch the **Sign in** button as shown above and then touch **Sign in from another device**.



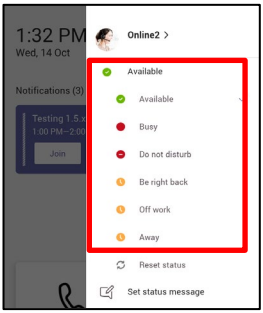
2. In your Web browser, navigate to **https://microsoft.com/devicelogin** and in the Microsoft Web page, enter the code displayed on the phone screen.
3. Touch **Next** and in the phone's Sign in screen, enter your username and password.

☞ **To sign out:** In the phone's home screen, touch your picture, touch **Settings** and then **Sign Out**.



5. Changing your Presence Status

☞ **To change status:** In the phone's home screen, touch your picture, touch the current status, and then select the status you want.



6. Basic Phone Operations

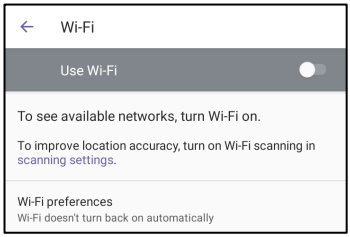
For basic phone operations, refer to Microsoft documentation and to AudioCodes' *C470HD IP Phone for Microsoft Teams User's and Administrator's Manual*.

7. Connecting to Wi-Fi

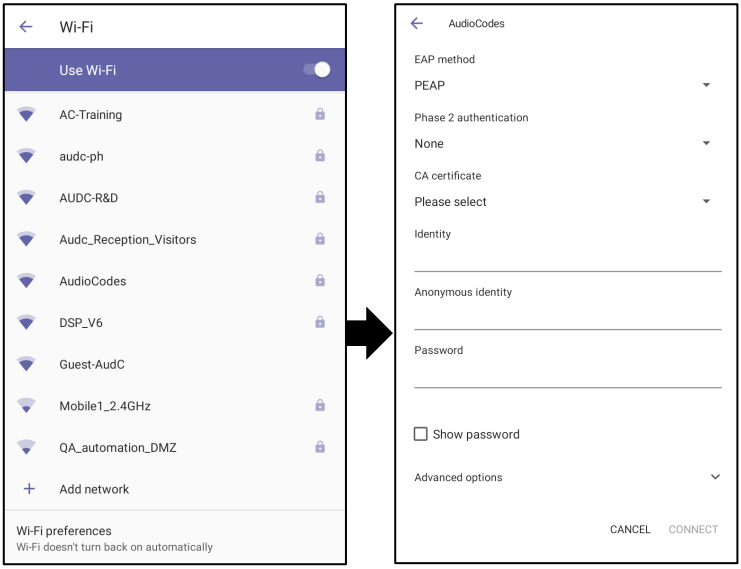
Note: Contact your local AudioCodes representative for more information about *regional availability* of Wi-Fi. Wi-Fi requires a specific CPN with a 'DBW' suffix.

To connect to Wi-Fi:

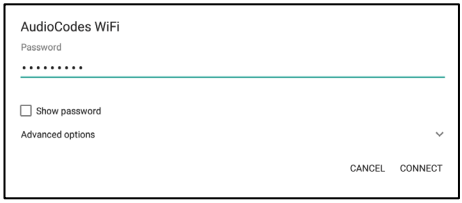
1. Open the Wi-Fi screen (in the phone's home screen touch your picture > **Settings** > **Device Settings** > **Wi-Fi**).



2. Slide the 'Use Wi-Fi' on/off switch to the on position (by default it's off).



3. From the available Wi-Fi Access Points displayed (see figure above left), touch the network you want, enter the network credentials and then touch **Connect**.



4. When connected to the Access Point, the Wi-Fi screen displays 'Connected' under it.



FCC WARNING

Prior to operating this device, refer to the device's Regulatory Information and FCC warnings.

Notice Information

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from https://www.audiocodes.com/library/technical-documents.

This document is subject to change without notice.

Date Published: June-24-2026

Document #: LTRT- 13385